

Are you being compensated properly?

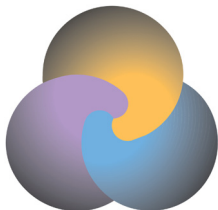
Reporting utilization helps improve your practice's bottom line

Are you receiving all of the possible compensation that you have earned by working with our prepaid dental plans? Simply by sending in your utilization reports in a regular, consistent, and timely manner, you'll be sure you're receiving proper payment.

Utilization reports are the way Dental Health Services tracks the encounters between your patients, our members and the services performed in your office. The valuable information we gain from these reports not only helps us compensate our

participating dentists appropriately, but allows us to better understand overall practice efficiency, including patient profiles, required chair time and scheduling.

We encourage you to consistently submit utilization reports by rewarding you with additional Dental Health Services supplemental copayments. The information that you provide to us is crucial in improving plan design and helping you improve your practice's efficiency.



Dental
Health
Services

Remember to use care calculating copayments

To help improve your efficiency, alleviate confusion, and ensure member satisfaction, we encourage you to always double-check copayments before charging members.

Complete, easy-to-read copayment schedules for every one of our plans are included in your participating dentist manual. If you need a new manual, or any other assistance, contact your Professional Service Specialist today and they will assist you immediately.



Online enrollment is just a click away

If your patients are interested in our SmartSmileSM individual dental plan, now it's easier than ever for them to sign up. They can enroll online in only a few minutes, selecting your practice in the process. It's quick and convenient, and it's all online at www.dentalhealthservices.com!

QUESTIONS OR COMMENTS? CONTACT US!

LONG BEACH

3833 Atlantic Avenue
Long Beach, CA 90807

Tel 562.595.6000
Fax 562.424.0150

SAN DIEGO

2515 Camino del Rio S #242A
San Diego, CA 92108

Tel 619.294.4025
Fax 619.294.2098

SEATTLE

936 N 34th Street, Suite 208
Seattle, WA 98103

Tel 206.633.2300
Fax 206.624.8755

PORTLAND

4370 NE Halsey St #112
Portland, OR 97213

Tel 503.281.1771

10 ways to keep your patients smiling

EXCLUSIVELY FOR PARTICIPATING DENTAL HEALTH SERVICES DENTISTS



Have you received your copy of our “**10 ways to keep your patients smiling**” brochure yet? Contact your Professional Service Specialist today for your complimentary booklet.

Dentist referrals wanted!

Do you know a dentist that would make a great addition to our Quality Assured network? Contact your Professional Service Specialist today and let us know.

Please remember that all member inquiries should be referred to our Member Service department. Our Service Specialists are ready to help!

Members can reach their Service Specialist at 800.63.SMILE, or via www.dentalhealthservices.com.

In their own words

Every day we hear from satisfied patients who tell us how much they appreciate the work you and your staff provide. These are but a few of the many great words we've received about the service of our participating dentists. On behalf of all of our satisfied members, thank you.

"I'm happy that Dental Health Services has great dentists on their approved list. My dentist and his entire staff are to be commended for their excellent work. I sent all my friends and relatives an e-mail about my delightful visit to my Dental Health Services dentist. I was just totally satisfied!"

Betty Dodrill — satisfied plan member

"My care has been excellent. My dentist seems to care for me as a person. He explains carefully each procedure and has brought to my attention things about my general health. He didn't have to concern himself about my health, but he was genuinely interested."

Dorothy Huot — satisfied plan member

"My dentist is thorough, competent, demonstrates extraordinarily good work, and has a great staff. I couldn't be more satisfied with my dental care!"

Dale Carter — satisfied plan member

Use our online eligibility feature and save time!

Dental Health Services' new online eligibility program has been designed to make your job easier, help save you time, and make it easier for you to work with us. Whether you want to generate a complete roster or simply check the eligibility of a single member, **online eligibility can help you do it quickly.**

To learn more about how to take advantage of this feature, experience a demonstration for yourself, and have your own unique login created, contact your Professional Services Specialist today and get connected.